



GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

Multiple Award Schedule
Federal Supply Group: Professional Services
Contract No. GS-00F-137CA



Systems Products and Solutions, Inc.
Business Size: Small, Woman-Owned Small Business
307 Wynn Drive, Huntsville, AL 35805

Web Site: www.services-sps.com

Period of Performance: 05/27/2020 through 05/26/2025
Price List current as of Modification #PO-0029 effective October 26, 2021

Points of Contact

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On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA Advantage!™**, a menu-driven database system. The INTERNET address for **GSA Advantage!™** is: <http://www.GSAAdvantage.gov>.

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.



1a. Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers:

SIN	SIN Description	FSC/PSC Code
541614SVC	Process, Physical Distribution, and Logistics Consulting Services	R706
541614	Process, Physical Distribution, and Logistics Consulting Services	R706
611430	Professional and Management Development Training	R706
541715	Engineering Research & Development & Strategic Planning	R425
541380	Testing Laboratories	R499
541611	Administrative Management and General Management Consulting	R408
54151S	Information Technology Professional Services	D399
541330ENG	Engineering Services	R425

- b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. See below.**
- 1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item. See below.**
- 2. Maximum Order:** \$1,000,000.00
- 3. Minimum Order:** \$100.00
- 4. Geographic Coverage (delivery Area):** Domestic and Overseas Delivery
- 5. Point(s) of production (city, county, and state or foreign country):** Same as company address
- 6. Discount from list prices or statement of net price:** Government net prices (discounts already deducted). See attachment.
- 7. Quantity discounts:** None
- 8. Prompt payment terms:**
Net 30 days, Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.
- 9. Foreign items (list items by country of origin):** None
- 10. Time of Delivery (Contractor insert number of days):** Specified on the Task Order.



- 11a. **Expedited Delivery.** The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price list that have expedited delivery: Contact Contractor.
- 11b. **Overnight and 2-day delivery.** The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery: Contact Contractor.
- 11c. **Urgent Requirements.** The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery: Contact Contractor
- 11d. **F.O.B Points(s):** Destination
- 12. **Ordering Address(es):** Same as Contractor
- 13a. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.
- 13b. **Payment address(es):** Same as company address
- 14. **Warranty provision.:** Contractor’s standard commercial warranty.
- 15. **Export Packing Charges (if applicable):** N/A
- 16. **Terms and conditions of rental, maintenance, and repair (if applicable):** N/A
- 17. **Terms and conditions of installation (if applicable):** N/A
- 18. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable):** N/A
- 18a. **Terms and conditions for any other services (if applicable):** N/A
- 19. **List of service and distribution points (if applicable):** N/A
- 20. **List of participating dealers (if applicable):** N/A
- 21. **Preventive maintenance (if applicable):** N/A
- 22a. **Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants).** N/A
- 22b. **If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contactor’s website or other location.) The EIT standards can be found at:** www.Section508.gov/.

23. Unique Entity Identifier (UEI) Number: WEZJDUNAMHN9

24. Notification regarding registration in System for Award Management (SAM) database: Registered

25. Final Pricing:

SINs	Labor Category	Site	5/27/2020 to 5/26/2021	5/27/2021 to 5/26/2022	5/27/2022 to 5/26/2023	5/27/2023 to 5/26/2024	5/27/2024 to 5/26/2025
541330ENG, 541380, 54151S, 541715	Engineer/Scientist I	Customer	\$54.02	\$55.53	\$57.09	\$58.69	\$60.33
541330ENG, 541380, 54151S, 541715	Engineer/Scientist II	Customer	\$68.16	\$70.06	\$72.03	\$74.04	\$76.12
541330ENG, 541380, 54151S, 541715	Engineer/Scientist III	Customer	\$67.30	\$69.19	\$71.12	\$73.12	\$75.16
541330ENG, 541380, 54151S, 541715	Engineer/Scientist IV	Customer	\$76.67	\$78.81	\$81.02	\$83.29	\$85.62
541330ENG, 541380, 54151S, 541715	Engineer/Scientist V	Customer	\$91.68	\$94.24	\$96.88	\$99.60	\$102.38
541330ENG, 541380, 54151S, 541715	Engineer/Scientist VI	Customer	\$105.57	\$108.52	\$111.56	\$114.68	\$117.89
541330ENG, 541380, 54151S, 541715	Engineer/Scientist VII	Customer	\$148.21	\$152.36	\$156.62	\$161.01	\$165.52
541330ENG, 541380, 54151S, 541715	Engineer/Scientist VIII	Customer	\$179.34	\$184.37	\$189.53	\$194.84	\$200.29
SINs	Labor Category	Site	5/27/2020 to 5/26/2021	5/27/2021 to 5/26/2022	5/27/2022 to 5/26/2023	5/27/2023 to 5/26/2024	5/27/2024 to 5/26/2025
541330ENG, 541380, 54151S, 541611, 541715	Analyst I (A)	Customer	\$72.36	\$74.39	\$76.47	\$78.61	\$80.81

541330ENG, 541380, 54151S, 541611, 541715	Analyst II (A)	Customer	\$80.61	\$82.86	\$85.18	\$87.57	\$90.02
541330ENG, 541380, 54151S, 541611, 541715	Analyst III (A)	Customer	\$92.38	\$94.96	\$97.62	\$100.35	\$103.16
541330ENG, 541380, 54151S, 541611, 541715	Analyst IV (A)	Customer	\$112.56	\$115.71	\$118.95	\$122.28	\$125.70
541330ENG, 541380, 54151S, 541611, 541715	Analyst V (A)	Customer	\$127.60	\$131.17	\$134.84	\$138.62	\$142.50
541330ENG, 541380, 54151S, 541611, 541715	Analyst VI	Customer	\$139.15	\$143.05	\$147.05	\$151.17	\$155.40
541330ENG, 541380, 54151S, 541611, 541715	Analyst VII	Customer	\$162.78	\$167.34	\$172.03	\$176.84	\$181.80
541330ENG, 541380, 54151S, 541611, 541715	Analyst VIII	Customer	\$182.04	\$187.14	\$192.38	\$197.76	\$203.30
541330ENG, 541380, 54151S, 541715	Programmer/Systems Analyst I	Customer	\$69.08	\$71.02	\$73.00	\$75.05	\$77.15
541330ENG, 541380, 54151S, 541715	Programmer/Systems Analyst II	Customer	\$78.96	\$81.17	\$83.44	\$85.78	\$88.18
541330ENG, 541380, 54151S, 541715	Programmer/Systems Analyst III	Customer	\$91.85	\$94.42	\$97.07	\$99.79	\$102.58
SINs	Labor Category	Site	5/27/2020 to 5/26/2021	5/27/2021 to 5/26/2022	5/27/2022 to 5/26/2023	5/27/2023 to 5/26/2024	5/27/2024 to 5/26/2025

541330ENG, 541380, 54151S, 541715	Programmer/Systems Analyst IV	Customer	\$120.94	\$124.33	\$127.81	\$131.39	\$135.07
541330ENG, 541380, 54151S, 541611, 541715	Manager I	Customer	\$124.12	\$127.60	\$131.17	\$134.84	\$138.62
541330ENG, 541380, 54151S, 541611, 541715	Manager II	Customer	\$167.66	\$172.35	\$177.18	\$182.14	\$187.24
541330ENG, 541380, 54151S, 541611, 541715	Manager III	Customer	\$187.09	\$192.32	\$197.71	\$203.25	\$208.94
541330ENG, 541380, 54151S, 541611, 541715	Manager IV	Customer	\$196.16	\$201.66	\$207.30	\$213.11	\$219.07
541330ENG, 541380, 54151S, 541611, 541715	Manager V	Customer	\$153.72	\$158.02	\$162.45	\$166.99	\$171.67
541330ENG, 541380, 54151S, 541611, 541715	Subject Matter Expert I	Customer	\$174.88	\$179.78	\$184.81	\$189.99	\$195.31
541330ENG, 541380, 54151S, 541611, 541715	Subject Matter Expert II	Customer	\$195.84	\$201.33	\$206.97	\$212.76	\$218.72
541330ENG, 541380, 54151S, 541611, 541715	Subject Matter Expert III	Customer	\$213.69	\$219.67	\$225.82	\$232.15	\$238.65
541330ENG, 541380, 54151S, 541611, 541715	Subject Matter Expert IV	Customer	\$277.48	\$285.25	\$293.23	\$301.44	\$309.89

541330ENG, 541380, 54151S, 541612, 541715	Technician I**	Customer	\$48.78	\$50.14	\$51.55	\$52.99	\$54.48
SINs	Labor Category	Site	5/27/2020 to 5/26/2021	5/27/2021 to 5/26/2022	5/27/2022 to 5/26/2023	5/27/2023 to 5/26/2024	5/27/2024 to 5/26/2025
541330ENG, 541380, 54151S, 541715	Technician II**	Customer	\$60.72	\$62.42	\$64.17	\$65.97	\$67.82
541330ENG, 541380, 54151S, 541715	Technician III**	Customer	\$70.45	\$72.42	\$74.45	\$76.53	\$78.68
541330ENG, 541380, 54151S, 541715	Administrative I**	Customer	\$29.72	\$30.55	\$31.41	\$32.29	\$33.19
541330ENG, 541380, 54151S, 541715	Administrative II**	Customer	\$37.91	\$38.97	\$40.07	\$41.19	\$42.34
541330ENG, 541380, 54151S, 541611, 541715	Administrative III**	Customer	\$50.59	\$52.00	\$53.46	\$54.96	\$56.50
541330ENG, 541380, 54151S, 541611, 541715	Administrative IV**	Customer	\$60.72	\$62.42	\$64.17	\$65.97	\$67.82
541614SVC, 541614, 611430, 541611, 54151S	Analyst I (B)	Customer	\$70.10	\$72.06	\$74.08	\$76.15	\$78.29
541614SVC, 541614, 611430, 541611, 54151S	Analyst II (B)	Customer	\$69.00	\$70.93	\$72.92	\$74.96	\$77.06
541614SVC, 541614, 611430, 541611, 54151S	Analyst III (B)	Customer	\$89.53	\$92.04	\$94.61	\$97.26	\$99.98

541614SVC, 541614, 611430, 541611, 54151S	Analyst IV (B)	Customer	\$109.07	\$112.12	\$115.26	\$118.49	\$121.81
SINs	Labor Category	Site	5/27/2020 to 5/26/2021	5/27/2021 to 5/26/2022	5/27/2022 to 5/26/2023	5/27/2023 to 5/26/2024	5/27/2024 to 5/26/2025
541614SVC, 541614, 611430, 541611, 54151S	Analyst V (B)	Customer	\$123.65	\$127.11	\$130.67	\$134.33	\$138.09
541614SVC, 541614, 611430, 541611, 54151S	Engineer V	Customer	\$126.58	\$130.12	\$133.77	\$137.51	\$141.36
541614SVC, 541614, 611430, 54151S	Engineer/Analyst IV	Customer	\$94.42	\$97.07	\$99.78	\$102.58	\$105.45
541614SVC, 541614, 611430, 54151S	Field Service Representative I*	Customer	\$87.55	\$90.01	\$92.53	\$95.12	\$97.78
541614SVC, 541614, 611430, 54151S	Field Service Representative II*	Customer	\$90.76	\$93.30	\$95.92	\$98.60	\$101.36
541614SVC, 541614, 611430, 541611, 54151S	Functional Analyst III	Customer	\$96.13	\$98.82	\$101.59	\$104.43	\$107.36
541614SVC, 541614, 611430, 541611	General Clerk III*	Customer	\$57.95	\$59.57	\$61.24	\$62.95	\$64.72
541614SVC, 541614, 611430, 541611	ILS Manger II*	Customer	\$96.33	\$99.03	\$101.80	\$104.65	\$107.58

541614SVC, 541614, 611430, 541611, 54151S	Logistician Journeyman	Customer	\$67.70	\$69.60	\$71.55	\$73.55	\$75.61
SINs	Labor Category	Site	5/27/2020 to 5/26/2021	5/27/2021 to 5/26/2022	5/27/2022 to 5/26/2023	5/27/2023 to 5/26/2024	5/27/2024 to 5/26/2025
541614SVC, 541614, 611430, 541611, 54151S	Management Consultant III	Customer	\$151.47	\$155.71	\$160.07	\$164.55	\$169.16
541614SVC, 541614, 611430, 541611, 54151S	Manager V	Customer	\$153.72	\$158.02	\$162.45	\$166.99	\$171.67
541614SVC, 541614, 611430, 541611, 54151S	Program Analyst II	Customer	\$80.90	\$83.17	\$85.50	\$87.89	\$90.35
541614SVC, 541614, 611430, 541611, 54151S	Program Analyst IV	Customer	\$89.28	\$91.78	\$94.35	\$96.99	\$99.71
541614SVC, 541614, 611430, 541611, 54151S	Senior Program Manager	Customer	\$196.79	\$202.30	\$207.96	\$213.79	\$219.77
541614SVC, 541614, 611430, 541611, 54151S	Technical Writer*	Customer	\$54.98	\$56.52	\$58.10	\$59.73	\$61.40
541614SVC, 541614, 611430, 541611, 54151S	Technician V	Customer	\$84.60	\$86.97	\$89.41	\$91.91	\$94.49

541614SVC, 541614, 611430, 541611, 54151S	Technician VI	Customer	\$67.18	\$69.06	\$70.99	\$72.98	\$75.03
SINs	Labor Category	Site	5/27/2020 to 5/26/2021	5/27/2021 to 5/26/2022	5/27/2022 to 5/26/2023	5/27/2023 to 5/26/2024	5/27/2024 to 5/26/2025
541330ENG, 541380, 54151S, 541715	Engineer/Scientist I	Contractor	\$63.59	\$65.37	\$67.20	\$69.08	\$71.02
541330ENG, 541380, 54151S, 541715	Engineer/Scientist II	Contractor	\$80.15	\$82.40	\$84.70	\$87.08	\$89.51
541330ENG, 541380, 54151S, 541715	Engineer/Scientist III	Contractor	\$79.16	\$81.37	\$83.65	\$85.99	\$88.40
541330ENG, 541380, 54151S, 541715	Engineer/Scientist IV	Contractor	\$90.19	\$92.71	\$95.31	\$97.98	\$100.72
541330ENG, 541380, 54151S, 541715	Engineer/Scientist V	Contractor	\$107.86	\$110.88	\$113.98	\$117.17	\$120.45
541330ENG, 541380, 54151S, 541715	Engineer/Scientist VI	Contractor	\$124.16	\$127.64	\$131.21	\$134.89	\$138.66
541330ENG, 541380, 54151S, 541715	Engineer/Scientist VII	Contractor	\$174.44	\$179.33	\$184.35	\$189.51	\$194.81
541330ENG, 541380, 54151S, 541715	Engineer/Scientist VIII	Contractor	\$191.82	\$197.20	\$202.72	\$208.39	\$214.23
541330ENG, 541380, 54151S, 541611, 541715	Analyst I (A)	Contractor	\$77.27	\$79.44	\$81.66	\$83.95	\$86.30
541330ENG, 541380, 54151S, 541611, 541715	Analyst II (A)	Contractor	\$86.12	\$88.53	\$91.01	\$93.55	\$96.17

541330ENG, 541380, 54151S, 541611, 541715	Analyst III (A)	Contractor	\$98.68	\$101.44	\$104.28	\$107.20	\$110.20
541330ENG, 541380, 54151S, 541611, 541715	Analyst IV (A)	Contractor	\$120.32	\$123.69	\$127.15	\$130.71	\$134.37
SINs	Labor Category	Site	5/27/2020 to 5/26/2021	5/27/2021 to 5/26/2022	5/27/2022 to 5/26/2023	5/27/2023 to 5/26/2024	5/27/2024 to 5/26/2025
541330ENG, 541380, 54151S, 541611, 541715	Analyst V (A)	Contractor	\$137.96	\$141.82	\$145.79	\$149.87	\$154.07
541330ENG, 541380, 54151S, 541611, 541715	Analyst VI	Contractor	\$153.12	\$157.41	\$161.82	\$166.35	\$171.00
541330ENG, 541380, 54151S, 541611, 541715	Analyst VII	Contractor	\$174.36	\$179.24	\$184.26	\$189.42	\$194.72
541330ENG, 541380, 54151S, 541611, 541715	Analyst VIII	Contractor	\$194.60	\$200.05	\$205.65	\$211.41	\$217.33
541330ENG, 541380, 54151S, 541611, 541715	Programmer/Systems Analyst I	Contractor	\$75.97	\$78.10	\$80.28	\$82.53	\$84.84
541330ENG, 541380, 54151S, 541611, 541715	Programmer/Systems Analyst II	Contractor	\$92.86	\$95.46	\$98.13	\$100.88	\$103.70
541330ENG, 541380, 54151S, 541611, 541715	Programmer/Systems Analyst III	Contractor	\$108.02	\$111.05	\$114.16	\$117.35	\$120.64

541330ENG, 541380, 54151S, 541611, 541715	Programmer/Systems Analyst IV	Contractor	\$130.37	\$134.02	\$137.77	\$141.63	\$145.60
541330ENG, 541380, 54151S, 541611, 541715	Manager I	Contractor	\$146.03	\$150.12	\$154.32	\$158.64	\$163.08
541330ENG, 541380, 54151S, 541611, 541715	Manager II	Contractor	\$197.23	\$202.75	\$208.43	\$214.27	\$220.27
SINs	Labor Category	Site	5/27/2020 to 5/26/2021	5/27/2021 to 5/26/2022	5/27/2022 to 5/26/2023	5/27/2023 to 5/26/2024	5/27/2024 to 5/26/2025
541330ENG, 541380, 54151S, 541611, 541715	Manager III	Contractor	\$220.09	\$226.26	\$232.59	\$239.11	\$245.80
541330ENG, 541380, 54151S, 541611, 541715	Manager IV	Contractor	\$231.62	\$238.10	\$244.77	\$251.62	\$258.67
541330ENG, 541380, 54151S, 541611, 541715	Manager V	Contractor	\$164.32	\$168.92	\$173.65	\$178.51	\$183.51
541330ENG, 541380, 54151S, 541611, 541715	Subject Matter Expert I	Contractor	\$186.79	\$192.02	\$197.39	\$202.92	\$208.60
541330ENG, 541380, 54151S, 541611, 541715	Subject Matter Expert II	Contractor	\$209.37	\$215.24	\$221.26	\$227.46	\$233.83
541330ENG, 541380, 54151S, 541611, 541715	Subject Matter Expert III	Contractor	\$228.25	\$234.64	\$241.21	\$247.96	\$254.90

541330ENG, 541380, 54151S, 541611, 541715	Subject Matter Expert IV	Contractor	\$251.79	\$258.84	\$266.09	\$273.54	\$281.20
541330ENG, 541380, 54151S, 541715	Technician I	Contractor	\$57.38	\$58.99	\$60.64	\$62.34	\$64.08
541330ENG, 541380, 54151S, 541715	Technician II	Contractor	\$71.47	\$73.47	\$75.52	\$77.64	\$79.81
541330ENG, 541380, 54151S, 541715	Technician III	Contractor	\$82.88	\$85.20	\$87.58	\$90.04	\$92.56
541330ENG, 541380, 54151S, 541611, 541715	Administrative I	Contractor	\$34.98	\$35.96	\$36.97	\$38.00	\$39.07
SINs	Labor Category	Site	5/27/2020 to 5/26/2021	5/27/2021 to 5/26/2022	5/27/2022 to 5/26/2023	5/27/2023 to 5/26/2024	5/27/2024 to 5/26/2025
541330ENG, 541380, 54151S, 541611, 541715	Administrative II**	Contractor	\$44.63	\$45.87	\$47.16	\$48.48	\$49.84
541330ENG, 541380, 54151S, 541611, 541715	Administrative III**	Contractor	\$59.49	\$61.16	\$62.87	\$64.63	\$66.44
541330ENG, 541380, 54151S, 541611, 541715	Administrative IV**	Contractor	\$71.47	\$73.47	\$75.52	\$77.64	\$79.81
541614SVC, 541614, 611430, 541611, 54151S	Analyst I (B)	Contractor	\$74.87	\$76.97	\$79.12	\$81.34	\$83.61

541614SVC, 541614, 611430, 541611, 54151S	Analyst II (B)	Contractor	\$83.44	\$85.78	\$88.18	\$90.65	\$93.19
541614SVC, 541614, 611430, 541611, 54151S	Analyst III (B)	Contractor	\$95.60	\$98.28	\$101.03	\$103.86	\$106.77
541614SVC, 541614, 611430, 541611, 54151S	Analyst IV (B)	Contractor	\$116.60	\$119.86	\$123.22	\$126.67	\$130.21
541614SVC, 541614, 611430, 541611, 54151S	Analyst V (B)	Contractor	\$133.68	\$137.42	\$141.27	\$145.23	\$149.29
541614SVC, 541614, 611430, 541611, 54151S	Engineer V	Contractor	\$138.29	\$142.16	\$146.14	\$150.23	\$154.44
SINs	Labor Category	Site	5/27/2020 to 5/26/2021	5/27/2021 to 5/26/2022	5/27/2022 to 5/26/2023	5/27/2023 to 5/26/2024	5/27/2024 to 5/26/2025
541614SVC, 541614, 611430, 54151S	Engineer/Analyst IV	Contractor	\$98.70	\$101.46	\$104.30	\$107.22	\$110.23
541614SVC, 541614, 611430, 54151S	Field Service Representative I*	Contractor	\$92.37	\$94.95	\$97.61	\$100.34	\$103.15
541614SVC, 541614, 611430, 54151S	Field Service Representative II*	Contractor	\$96.14	\$98.83	\$101.60	\$104.44	\$107.37
541614SVC, 541614, 611430, 541611, 54151S	Functional Analyst III	Contractor	\$101.39	\$104.23	\$107.15	\$110.15	\$113.23

541614SVC, 541614, 611430, 541611	General Clerk III*	Contractor	\$59.46	\$61.12	\$62.84	\$64.60	\$66.40
541614SVC, 541614, 611430, 541611	ILS Manger II*	Contractor	\$103.39	\$106.28	\$109.26	\$112.32	\$115.46
541614SVC, 541614, 611430, 541611, 54151S	Logistician Journeyman	Contractor	\$71.79	\$73.80	\$75.86	\$77.99	\$80.17
541614SVC, 541614, 611430, 541611, 54151S	Management Consultant III	Contractor	\$161.87	\$166.40	\$171.06	\$175.85	\$180.77
541614SVC, 541614, 611430, 541611, 54151S	Manager V	Contractor	\$164.32	\$168.92	\$173.65	\$178.51	\$183.51
SINs	Labor Category	Site	5/27/2020 to 5/26/2021	5/27/2021 to 5/26/2022	5/27/2022 to 5/26/2023	5/27/2023 to 5/26/2024	5/27/2024 to 5/26/2025
541614SVC, 541614, 611430, 541611, 54151S	Program Analyst II	Contractor	\$85.43	\$87.82	\$90.28	\$92.81	\$95.40
541614SVC, 541614, 611430, 541611, 54151S	Program Analyst IV	Contractor	\$96.48	\$99.18	\$101.96	\$104.81	\$107.75
541614SVC, 541614, 611430, 541611, 54151S	Senior Program Manager	Contractor	\$210.49	\$216.39	\$222.45	\$228.67	\$235.08



541614SVC, 541614, 611430, 541611, 54151S	Technical Writer*	Contractor	\$59.11	\$60.77	\$62.47	\$64.22	\$66.01
541614SVC, 541614, 611430, 541611, 54151S	Technician V	Contractor	\$89.05	\$91.54	\$94.10	\$96.74	\$99.45
541614SVC, 541614, 611430, 541611, 54151S	Technician VI	Contractor	\$72.08	\$74.10	\$76.18	\$78.31	\$80.50

Note: For mapping Analyst I, II, III, IV, and V Rates to appropriate corresponding labor category description match (A) with (A) or (B) with (B).

Labor Category Descriptions

<u>Labor Categories</u>	<u>Labor Description</u>	<u>Minimum Education Level</u>	<u>Minimum Years</u>	<u>Substitute Experience for Education</u>
Administrative I	<p>Provides direct support to the assigned manager or supervisor, and may support his/her direct reports. Responds to routine telephone requests that have standard answers; refers calls and inquiries to appropriate staff.</p> <p>Controls mail and assures timely staff response.</p> <p>As instructed, maintains or organizes project data, assists in producing reports and presentations, making appointments, and arranging for meeting rooms. Reviews materials prepared for manager's approval for typographical accuracy and proper format. Maintains recurring internal reports.</p> <p>Requisitions supplies, printing, maintenance, or other services. Establishes and maintains office files.</p>	HS	3	4 Years for BS/BA; 2 Years for MS; 3 Years for PhD
Administrative II	<p>Provides direct support to the assigned manager and may support his/her direct reports. Screens telephone calls, visitors, and incoming correspondence; personally, responds to requests for information concerning office procedures.</p> <p>Makes arrangements for conferences and meetings, and assembles established background materials. Reviews outgoing materials and correspondence for internal consistency and conformance with procedures. Collects information from the files or staff for routine inquiries on office programs or periodic reports. May provide task direction to lower level secretarial/administrative personnel.</p>	HS	5	4 Years for BS/BA; 2 Years for MS; 3 Years for PhD

<u>Labor Categories</u>	<u>Labor Description</u>	<u>Minimum Education Level</u>	<u>Minimum Years</u>	<u>Substitute Experience for Education</u>
Administrative III	Provides direct support to the mid-level manager and may support his/her direct reports. Composes correspondence regarding administrative matters and general office policies for supervisor's approval. Prepares materials needed for conferences, correspondence, appointments, meetings, telephone calls, etc. Prepares special one-time reports, summaries, or replies to inquiries, selecting relevant information from a variety of sources such as reports, documents, correspondence, other offices, etc. May provide task direction to lower level secretarial/administrative personnel.	HS	7	4 Years for BS/BA; 2 Years for MS; 3 Years for PhD
Administrative IV	Provides direct support to a high level manager, and may support his/her direct reports. Composes correspondence requiring some understanding of technical matters. Reads outgoing correspondence for manager's approval and alerts writers to any conflict with the file or departure from policies; gives advice to resolve problems. Summarizes the content of incoming materials, specially gathered information, or meetings to assist executive; coordinates the new information with background office sources; draws attention to important parts or conflicts. May provide task direction to lower level secretarial/administrative personnel.	HS	10+	4 Years for BS/BA; 2 Years for MS; 3 Years for PhD
Analyst I	Three or more years of experience in the analysis, planning, design, development, implementation and support of various ADP, telecommunication and hardware systems. Knowledgeable in program, financial and resources management, logistics support and acquisition and contract management processes. Knowledgeable of planning, monitoring and tracking government contract activities, including prime and subcontractor activities and deliverables. Bachelor's degree with three years relevant experience, or high school degree with 13 years relevant experience in computer science, information systems, business administration, finance, accounting, engineering, or related field.	BS/BA	3	HS/GED w/13 years
Analyst I	Entry level staff professional with general knowledge of the domain area. Possesses limited direct experience in the domain. Performs tasks requiring little independent judgment. Works at the task level with supervision and guidance from more senior staff.	BS/BA	0	HS w/4 years, 2 Years for MS; 3 Years for PhD

<u>Labor Categories</u>	<u>Labor Description</u>	<u>Minimum Education Level</u>	<u>Minimum Years</u>	<u>Substitute Experience for Education</u>
Analyst II	Five or more years of experience in the analysis, planning, design, development, implementation and support of various ADP, telecommunication and hardware systems. Knowledgeable in program, financial and resources management, logistics support and acquisition and contract management processes. Knowledgeable of planning, monitoring and tracking government contract activities, including prime and subcontractor activities and deliverables. Bachelor's degree with five years relevant experience, or high school degree with 15 years relevant experience in computer science, information systems, business administration, finance, accounting, engineering, or related field.	BS/BA	5	HS/GED w/15 years
Analyst II	Entry level staff professional with general knowledge of the domain area. Possesses limited direct experience in the domain. Performs tasks requiring little independent judgment. Works at the task level with supervision and guidance from more senior staff.	BS/BA	2	HS w/6 years, 2 Years for MS; 3 Years for PhD
Analyst III	Six or more years of experience in the analysis, planning, design, development, implementation and support of various ADP, telecommunication and hardware systems. Knowledgeable in program, financial and resources management, logistics support and acquisition and contract management processes. Knowledgeable of planning, monitoring and tracking government contract activities, including prime and subcontractor activities and deliverables. Bachelor's degree with six years relevant experience, or high school degree with 16 years relevant experience in computer science, information systems, business administration, finance, accounting, engineering, or related field.	BS/BA	6	HS/GED w/16 years
Analyst III	Mid-level staff professional with general knowledge and experience in the domain area. Performs tasks requiring little independent judgment. Works at the task level with supervision and guidance from senior staff. May be teamed with entry level staff to assist in their assignments.	BS/BA	4	HS w/8 years, 2 Years for MS; 3 Years for PhD

<u>Labor Categories</u>	<u>Labor Description</u>	<u>Minimum Education Level</u>	<u>Minimum Years</u>	<u>Substitute Experience for Education</u>
Analyst IV	Seven or more years of experience in the analysis, planning, design, development, implementation and support of various ADP, telecommunication and hardware systems. Experienced in program, financial and resources management, logistics support and acquisition and contract management processes. Demonstrated experience in planning, monitoring and tracking government contract activities, including prime and subcontractor activities and deliverables. Advanced degree, a Bachelor's degree with at least seven years relevant experience, or Associate degree with 12 years relevant experience, or high school degree with 17 years relevant experience in computer science, information systems, business administration, finance, accounting, engineering, or related field.	BA/BS	7	AA w/12 years or HS/GED w/17 years
Analyst IV	Mid-level staff professional with general knowledge and experience in the domain area. Performs tasks requiring little independent judgment. Works at the task level with supervision and guidance from senior staff. May be teamed with entry level staff to assist in their assignments.	BS/BA	6	HS w/10 years, 2 Years for MS; 3 Years for PhD
Analyst V	Ten or more years of experience in the analysis, planning, design, development, implementation and support of various ADP, telecommunication and hardware systems. Highly experienced in program, financial and resources management, logistics support and acquisition and contract management processes. Highly experienced in automated government acquisition and contract management processes. Significant experience in planning, monitoring and tracking government contract activities, including prime and subcontractor activities and deliverables. Advanced degree, a Bachelor's degree with at least 10 years relevant experience, or Associate degree with 15 years relevant experience or high school degree with 20 years relevant experience in computer science, information systems, business administration, finance, accounting, engineering, or related field.	BS/BA	10	AA w/15 years/GED/HS w/20 years
Analyst V	Mid-level staff professional with general knowledge and experience in the domain area. Performs tasks requiring little independent judgment. Works at the task level with supervision and guidance from senior staff. May be teamed with entry level staff to assist in their assignments.	BS/BA	8	HS w/12 years, 2 Years for MS; 3 Years for PhD

<u>Labor Categories</u>	<u>Labor Description</u>	<u>Minimum Education Level</u>	<u>Minimum Years</u>	<u>Substitute Experience for Education</u>
Analyst VI	Senior-level staff professional with more detailed knowledge and experience in the domain area. Works at the task level with minimal direction; supervises and mentors less-experienced Analysts.	BS/BA	10	HS w/14 years, 2 Years for MS; 3 Years for PhD
Analyst VII	Senior-level staff professional with more detailed knowledge and experience in the domain area. Works at the task level with minimal direction; supervises and mentors less-experienced Analysts.	BS/BA	12	HS w/15 years, 2 Years for MS; 3 Years for PhD
Analyst VIII	Senior-level staff professional with more detailed knowledge and experience in the domain area. Works at the task level with minimal direction; supervises and mentors less-experienced Analysts.	BS/BA	15+	HS w/19 years, 2 Years for MS; 3 Years for PhD
Engineer V	Ten or more years of experience in the analysis, planning, design, development, installation and support of integrated systems. Highly experienced in program, financial and resources management, engineering support and acquisition/development of systems and equipment. Highly experienced in automated government acquisition and contract management processes. Significant experience in planning, monitoring and tracking government contract activities, including prime and subcontractor activities and deliverables. Advanced degree, a Bachelor's degree with at least 10 years relevant experience, or Associate degree with 15 years relevant experience or high school degree with 20 years relevant experience in engineering or a related field.	BS/BA	10	AA w/15yr or HS/GED w/ 20 years
Engineer/ Analyst IV	Under supervision performs a variety of engineering tasks which are broad in nature, concerned with the design & implementation, including personnel, hardware, software & support facilities and/or equipment. Performs with some latitude for un-reviewed actions & decisions. Plans and performs engineering research, design development, & other assignments in conformance with design, engineering and customer specifications. Responsible for the technical/engineering part of a major project or a project of lesser complexity and importance than those normally assigned to Engineer V.	BS/BA	10	AA w/15 years/GED/HS w/20 years.

<u>Labor Categories</u>	<u>Labor Description</u>	<u>Minimum Education Level</u>	<u>Minimum Years</u>	<u>Substitute Experience for Education</u>
Engineer/Scientist I	This entry level position requires a bachelor's degree in engineering, physics, science or math from an accredited college or university. Similar to senior engineering positions, a specific degree may be required (electrical engineering, aerospace engineering, computer science, etc.). Assists in design, development, troubleshooting, and analysis of projects. May perform modeling, simulation, and analysis. Designs and develops tools to assist in performing tasks.	BS	0	2 Years for MS; 3 Years for PhD
Engineer/Scientist II	This entry level position requires a bachelor's degree in engineering, physics, science or math from an accredited college or university. Similar to senior engineering positions, a specific degree may be required (electrical engineering, aerospace engineering, computer science, etc.). Assists in design, development, troubleshooting, and analysis of projects. May perform modeling, simulation, and analysis. Designs and develops tools to assist in performing tasks.	BS	2	2 Years for MS; 3 Years for PhD
Engineer/Scientist III	This mid-level position requires a bachelor's degree in engineering, physics, science or math from an accredited college or university. Similar to the senior engineering positions, a specific degree may be required (electrical engineering, aerospace engineering, computer science, etc.). Assists in design, development, troubleshooting, and analysis of projects. May perform modeling, simulation, and analysis. Designs and develops tools to assist in performing tasks.	BS	4	2 Years for MS; 3 Years for PhD
Engineer/Scientist IV	This mid-level position requires a bachelor's degree in engineering, physics, science or math from an accredited college or university. Similar to the senior engineering positions, a specific degree may be required (electrical engineering, aerospace engineering, computer science, etc.). Assists in design, development, troubleshooting, and analysis of projects. May perform modeling, simulation, and analysis. Designs and develops tools to assist in performing tasks.	BS	6	2 Years for MS; 3 Years for PhD
Engineer/Scientist V	This mid-level position requires a bachelor's degree in engineering, physics, science or math from an accredited college or university. Similar to the senior engineering positions, a specific degree may be required (electrical engineering, aerospace engineering, computer science, etc.). Assists in design, development, troubleshooting, and analysis of projects. May perform modeling, simulation, and analysis. Designs and develops tools to assist in performing tasks.	BS	8	2 Years for MS; 3 Years for PhD

<u>Labor Categories</u>	Labor Description	<u>Minimum Education Level</u>	<u>Minimum Years</u>	<u>Substitute Experience for Education</u>
Engineer/ Scientist VI	A senior level position which requires a bachelor's degree in engineering, physics, science or math in a specific field of study (electrical engineering, aerospace engineering, computer science, etc.) from an accredited college or university. Diverse experience in commercial or government industry and significant managerial experience or unique technical skills is essential. The Senior Scientist is a technical degreed employee who analyzes complex information technology data and provides direction to analysts, programmers, engineers, and technicians. This person is responsible for developing plans and progress reports to management, as well as resolving technical problems of significant difficulty. This person is capable of assuming a manager role for the customer's business area(s) comprised of multiple programs and projects. Other responsibilities will include obtaining patents and copyrights for innovations.	BS	10	2 Years for MS; 3 Years for PhD
Engineer/ Scientist VII	A senior level position which requires a bachelor's degree in engineering, physics, science or math in a specific field of study (electrical engineering, aerospace engineering, computer science, etc.) from an accredited college or university. Diverse experience in commercial or government industry and significant managerial experience or unique technical skills is essential. The Senior Scientist is a technical degreed employee who analyzes complex information technology data and provides direction to analysts, programmers, engineers, and technicians. This person is responsible for developing plans and progress reports to management, as well as resolving technical problems of significant difficulty. This person is capable of assuming a manager role for the customer's business area(s) comprised of multiple programs and projects. Other responsibilities will include obtaining patents and copyrights for innovations.	BS	13	2 Years for MS; 3 Years for PhD
Engineer/ Scientist VIII	A senior level position which requires a bachelor's degree in engineering, physics, science or math in a specific field of study (electrical engineering, aerospace engineering, computer science, etc.) from an accredited college or university. Diverse experience in commercial or government industry and significant managerial experience or unique technical skills is essential. The Senior Scientist is a technical degreed employee who analyzes complex information technology data and provides direction to analysts, programmers, engineers, and technicians. This person is responsible for developing plans and progress reports to management, as well as resolving technical problems of significant difficulty. This person is capable of assuming a manager role for the customer's business area(s) comprised of multiple programs and projects. Other responsibilities will include obtaining patents and copyrights for innovations.	BS	15+	2 Years for MS; 3 Years for PhD

<u>Labor Categories</u>	<u>Labor Description</u>	<u>Minimum Education Level</u>	<u>Minimum Years</u>	<u>Substitute Experience for Education</u>
Field Service Representative I	Proven comprehensive technical knowledge to operate/maintain complex systems/equipment. Ability to identify and correct system/equipment problems. Interprets manufactures reference and technical manuals. Conducts preventive and corrective maintenance to system components. Systems may include but are not limited to electronic systems/equipment electromagnetic radiation (RF) spectrum communications systems; High Frequency (HF)/Mid Frequency (MF)/Low Frequency (LF) or Very Low Frequency (VLF) transmit/ receive antennas and tower structures.	AA or 2yr Tech School	3	HS/GED w/ 8 years
Field Service Representative II	Proven comprehensive technical knowledge to operate/maintain complex systems/equipment. Ability to identify and correct system/equipment problems. Interprets manufactures reference and technical manuals. Conducts preventive and corrective maintenance to system components. Support training of lower level technicians. Systems may include but are not limited to electronic systems/equipment electromagnetic radiation (RF) spectrum communications systems; High Frequency (HF)/Mid Frequency (MF)/Low Frequency (LF) or Very Low Frequency (VLF) transmit/ receive antennas and tower structures. May supervise one or more Field Service Representative I personnel.	AA or 2yr Tech School	5	HS/GED w/ 10 years
Functional Analyst III	Responsible for project coordination, data management, data analysis, event coordination, budget management, financial management, documentation preparation, and customer service communication with a working knowledge the principles of data review and reporting, standard office procedures and practices related to record keeping, English grammar, computerized data management systems, basic accounting and budget principles and effective research methods at a supervisory level.	BS or AA w/2yr Tech School	6	HS/GED w/ 16 years
General Clerk III	Four years' experience in providing a variety of administrative duties such as: maintaining a wide variety of financial or other records; verifying statistical reports for accuracy and completeness; and handling and adjusting complaints. High school degree with four years relevant experience.	HS Diploma	4	GED w/4 years
Integrated Logistics Supply (ILS) Manager II	Supervises logistics personnel performing requisitioning, receiving, storing, inventorying, and issuing materials. Requires high school degree or GED with at least 8 years relevant experience in logistics.	HS Diploma	8	GED w/4 years

<u>Labor Categories</u>	<u>Labor Description</u>	<u>Minimum Education Level</u>	<u>Minimum Years</u>	<u>Substitute Experience for Education</u>
Logistician Journeyman	Shall have a Bachelor's Degree in related scientific or technical discipline and two (2) years of military, aviation or electronics logistics experience. A Certified Professional Logistician (CPL) certificate with two (2) years additional related experience may be substituted for the BS degree. Performs logistic program activities from conceptual stage through life cycle of product. Develops and implements logistics program activities including Integrated Logistics Supply (ILS), technical documentation, R&M, provisioning, etc.; coordinates efforts of subcontractors and field service personnel; resolves logistics problems; and compiles data on standardization and interchangeability of parts to expedite logistic activities.	BS/BA	2	HS/GED w/ 12 years
Management Consultant III	The Management Consultant III is an individual who exhibits the highest level of expertise in performing a specialized job, task, or skill within the organization. Minimum 8 years' experience at the GS-13/14 level or higher. This individual must have achieved a high level of experience and recognition by professional societies in his or her field. Must have performed at senior levels in areas of expertise and be well known in his or her professional community. Possess the ability to solve complex problems in an efficient and unique manner. Individual possesses a one-of-a-kind, unique expertise not readily available.	BA/BS	8	HS/GED 18 years
Manager I	Directs and monitors the performance of a small number or less complex level of projects within a related technology, program, or set of clients. Oversees the technology development and/or application, marketing, and resource allocation within the program client base.	BS/BA	8	HS w/12 years, 2 Years for MS; 3 Years for PhD
Manager II	Directs and monitors the performance of several related projects which may be organized by technology, program, or client. Oversees the technology development and/or application, marketing, and resource allocation within the program client base.	BS/BA	10	HS w/14 years, 2 Years for MS; 3 Years for PhD
Manager III	Directs and monitors the performance of a significant variety or complexity level of related projects which may be organized by technology, program, or client. Oversees the technology development and/or application, marketing, and resource allocation within the program client base.	BS/BA	12	HS w/15 years, 2 Years for MS; 3 Years for PhD

<u>Labor Categories</u>	<u>Labor Description</u>	<u>Minimum Education Level</u>	<u>Minimum Years</u>	<u>Substitute Experience for Education</u>
Manager IV	Directs and monitors the performance of key strategic projects which may be organized by technology, program, or client. Oversees the technology development and/or application, marketing, and resource allocation within the program client base.	BS/BA	15+	HS w/19 years, 2 Years for MS; 3 Years for PhD
Manager V	Directs the performance of a variety of related projects which may be organized by technology, program or client. Oversees technology development and/or application, marketing, and resource allocation within program client base.	BS/BA	20	HS/GED w/24 years
Program Analyst II	Responsible for project coordination, data management, data analysis, event coordination, budget management, financial management, documentation preparation, and customer service communication with a working knowledge the principles of data review and reporting, standard office procedures and practices related to record keeping, English grammar, computerized data management systems, basic accounting and budget principles and effective research methods.	AA or 2yr Tech School	4	HS/GED w/9 years
Program Analyst IV	Responsible for project coordination, data management, data analysis, event coordination, budget management, financial management, documentation preparation, and customer service communication with a working knowledge the principles of data review and reporting, standard office procedures and practices related to record keeping, English grammar, computerized data management systems, basic accounting and budget principles and effective research methods at a supervisory level.	BS or AA w/2yr Tech School	6	HS/GED w/16 years
Programmer/ Systems Analyst I	Under direct supervision, analyzes and evaluates user requirements by coordinating with the user to define the problem, data availability, report requirements, and system design problems. Defines system objectives and prepares system design specifications. Analyzes alternative means of deriving input data to select the most accurate, feasible, and economical methods. Defines input and output file specifications including file organization. Defines controls, conversion procedures, and system implementation plans. Performs the development, documentation, testing, and debugging of computer software.	BS/BA	0	HS w/4 years, 2 Years for MS; 3 Years for PhD

<u>Labor Categories</u>	<u>Labor Description</u>	<u>Minimum Education Level</u>	<u>Minimum Years</u>	<u>Substitute Experience for Education</u>
Programmer/ Systems Analyst II	<p>Analyzes and evaluates user requirements by coordinating with the user to define the problem, data availability, report requirements, and system design problems. Defines system objectives and prepares system design specifications.</p> <p>Analyzes alternative means of deriving input data to select the most accurate, feasible, and economical methods.</p> <p>Defines input and output file specifications including file organization. Defines controls, conversion procedures, and system implementation plans. Performs the development, documentation, testing, and debugging of computer software.</p> <p>May provide task assistance to team members.</p>	BS/BA	4	HS w/8 years, 2 Years for MS; 3 Years for PhD
Programmer/ Systems Analyst III	<p>Analyzes and evaluates moderately complex user requirements by coordinating with the user to define the problem, data availability, report requirements, and system design problems. Defines system objectives and prepares system design specifications. Analyzes alternative means of deriving input data to select the most accurate, feasible, and economical methods.</p> <p>Defines input and output file specifications including file organization. Defines controls, conversion procedures, and system implementation plans. Performs the development, documentation, testing, and debugging of computer software. Mentors and provides task direction to other Programmer / System Analysts and team members.</p>	BS/BA	8	HS w/12 years, 2 Years for MS; 3 Years for PhD
Programmer/ Systems Analyst IV	<p>Analyzes and evaluates complex user requirements by coordinating with the user to define the problem, data availability, report requirements, and system design problems. Defines system objectives and prepares system design specifications. Analyzes alternative means of deriving input data to select the most accurate, feasible, and economical methods.</p> <p>Defines input and output file specifications including file organization. Defines controls, conversion procedures and system implementation plans.</p> <p>Performs the development, documentation, testing and debugging of computer software. Mentors and provides task direction to other programmer/system analysts and team members. Activities range from operating system architecture integration and software design to recommendation of commercial-off-the-shelf (COTS) products. Provides functional and empirical analyses related to the design, development, and implementation of software operating systems for products including, but not limited to, utility software, development software, and diagnostic software.</p>	BS/BA	12+	HS w/16 years, 2 Years for MS; 3 Years for PhD

<u>Labor Categories</u>	<u>Labor Description</u>	<u>Minimum Education Level</u>	<u>Minimum Years</u>	<u>Substitute Experience for Education</u>
Senior Program Manager	Develops and enforces work standards, provides quality assurance and configuration management, reviews work quality, assigns contractor schedules, and communicates goals, objectives, and policies of the organization to subordinates. Oversees financial management and administrative activities, such as budgeting, financial reporting, and manpower and resource planning. Performs complex evaluations of existing procedures, processes, techniques, models, and/or systems relating to management problems or contractual issues that require reports and recommended solutions. Supervises and directs staff on a daily basis. Experience in some project development life cycle phases from inception to deployment, with an ability to provide guidance and direction in these tasks areas is required. The requirements for Senior Program Manager are the minimum requirements. The Senior Program Managers available under this contract will very often have more experience, a higher education level and past military experience.	BS/BA	12	HS/GED w/20 years
Subject Matter Expert I	Serves as an entry-level subject matter technical expert in areas relevant to the project. Analyzes user needs to determine functional requirements. Performs functional allocation to identify required tasks and their interrelationship. Identifies resources for each task. Exhibits an adequate general knowledge of functional areas. Interfaces with and reports to management representatives and functional proponents. Provides oral and written reports and communications to management representatives.	BS/BA	10	HS w/14 years, 2 Years for MS; 3 Years for PhD
Subject Matter Expert II	Serves as an entry-level subject matter technical expert in areas relevant to the project. Analyzes user needs to determine functional requirements. Performs functional allocation to identify required tasks and their interrelationship. Identifies resources for each task. Exhibits an adequate general knowledge of functional areas. Interfaces with and reports to management representatives and functional proponents. Provides oral and written reports and communications to management representatives.	BS/BA	12	HS w/15 years, 2 Years for MS; 3 Years for PhD

<u>Labor Categories</u>	<u>Labor Description</u>	<u>Minimum Education Level</u>	<u>Minimum Years</u>	<u>Substitute Experience for Education</u>
Subject Matter Expert III	Serves as a mid-level subject matter technical expert in areas relevant to the project. Analyzes user needs to determine functional requirements. Performs functional allocation to identify required tasks and their interrelationship. Identifies resources for each task. Provides guidance to the technical staff on the functional procedures/processes/policies reflecting a more detailed and comprehensive knowledge of functional areas. Interfaces with and reports to management representatives and functional proponents. Demonstrates skill in oral and written communications.	BS/BA	15	HS w/19 years, 2 Years for MS; 3 Years for PhD
Subject Matter Expert IV	Serves as a subject matter technical expert in areas relevant to the project. Analyzes user needs to determine functional requirements. Performs functional allocation to identify required tasks and their interrelationship. Identifies resources for each task. Provides guidance to the technical staff on the functional procedures/processes/policies reflecting detailed knowledge of functional areas. Interfaces with and reports to management representatives and functional proponents. Possesses requisite knowledge and expertise to be recognized in the professional community. Demonstrates exceptional oral and written communication skills.	BS/BA	20+	HS w/24 years, 2 Years for MS; 3 Years for PhD
Technical Writer	Experienced in collecting and organizing information for preparation of user manuals, training materials, installation guides, proposals, and reports. Edit functional descriptions, system specifications, user manuals, special reports, or any other customer deliverables and documents.	AA or 2yr Tech School	3	HS/GED w/8 years.
Technician I	Under direct supervision, performs direct technical work on projects, installing, operating, maintaining, configuring, troubleshooting and repairing simple user, IT, system, device, circuit, cable, component, software, end-user device, and/or connectivity problems. Routes complex problems to more experienced technical specialists. May provide installation support to cable or network infrastructure.	HS	4	4 Years for BS/BA; 2 Years for MS; 3 Years for PhD

<u>Labor Categories</u>	<u>Labor Description</u>	<u>Minimum Education Level</u>	<u>Minimum Years</u>	<u>Substitute Experience for Education</u>
Technician II	<p>Provides support to users on issues of moderate complexity. Applies knowledge of state-of-the-art software, hardware, network infrastructure, and information technology to troubleshoot user/system problems. Provides installation services and defines facilities requirements. Routes complex problems to more experienced technical specialists.</p> <p>Simulates or recreates customer problems to resolve user operating difficulties. Assists users on technical matters regarding product use and problems or inquiries, and ensures proper handling and follow-up. Documents problems and corrective procedures. Works with development personnel to determine problem solutions.</p>	HS	7	4 Years for BS/BA; 2 Years for MS; 3 Years for PhD
Technician III	<p>Provides high-level support to users. Applies expertise and knowledge of state-of-the-art software, hardware, network infrastructure, and/or information technology to troubleshoot complex user/system problems. Maintains currency and high level of technical skill in field of expertise. Documents problems and corrective procedures. Works with development personnel to determine problem solutions.</p> <p>Conducts training sessions for less experienced staff. May provide guidance to lower level technical analysts and specialists.</p>	HS	7+	4 Years for BS/BA; 2 Years for MS; 3 Years for PhD
Technician V	<p>Works under supervision to perform a variety of engineering tasks which are broad in nature and are concerned with the design and implementation, including support facilities and/or equipment. Supports the planning and performance of engineering and customer specifications. Supports the technical/engineering activities related to the development and integration, of testing of a project assigned to higher level engineers. Works under the supervision of Sr. Engineer or Project/Program Manager.</p>	BS/BA	6	HS w/10 years
Technician VI	<p>Works under supervision to perform a variety of engineering tasks which are broad in nature and are concerned with the design and implementation, including support facilities and/or equipment. Supports the planning and performance of engineering and customer specifications. Supports the technical/engineering activities related to the development and integration, of testing of a project assigned to higher level engineers. Works under the supervision of Sr. Engineer or Project/Program Manager.</p>	BS/BA	8	HS w/12 years



Service Contract Labor Standards:

The Service Contract Labor Standards (SCLS) is applicable to this contract and it includes SCLS applicable labor categories. The prices for the cited SCLS labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCLS matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide).

Service Contract Labor Standards (SCLS) Matrix

SCLS Eligible Labor Category	SCLS Equivalent Code Title	Wage Determination No
General Clerk III	01013 - General Clerk III	2015-4063
Technical Writer	30461 - Technical Writer III	2015-4063
ILS Manager II	21030 - Material Expediter	2015-4063
Field Service Representative I	14044 - Computer Operator IV	2015-4063
Field Service Representative II	14045 - Computer Operator V	2015-4063
Technician I	30081 - Engineering Technician I	2015-4063
Technician II	30082 - Engineering Technician II	2015-4063
Technician III	30083 - Engineering Technician III	2015-4063
Administrative I	01111 - General Clerk I	2015-4063
Administrative II	01312 - Secretary II	2015-4063
Administrative III	01313 - Secretary III	2015-4063
Administrative IV	01020 - Administrative Assistant	2015-4063

****Note:** Service Contract Labor Standards Positions